

# Wellspring Family Services EAP

It's to Your Benefit

206.903.2302

## Professional Staff

*Our "real world" experience fosters an understanding and empathy that makes our partnership invaluable.*

### **Mary Ann Dewing, LICSW**

As Assistant Director of Wellspring Family Services EAP, Mary Ann manages workplace trainings and organizational consultation while also managing the contracts of many client companies. Her 25+ years of experience includes managing partner for Pacific Training Network and conducting national and international trainings. She also has extensive clinical experience in Chemical Dependency, managing traumatic stress, grief and loss. Mary Ann has an undergraduate degree in education from Carroll College, Helena, Montana and received her Masters in Social Work from the University of Washington. Certified as a Chemical Dependency professional, she has been on the Board of the Mideast Health and Safety Network, the adjunct faculty of Seattle Pacific University, and is a member of the Employee Assistance Professionals Association.

### **Edward L. Emerson, CEAP**

In his role of Director, Business Development and Strategic Planning, Ed brings more than 35 years of human resource and EAP management experience. Prior to the merger of Family Services and Wellspring EAP, Ed was the President of Wellspring EAP, Inc. Prior to that, Ed was a human resources executive for 23 years with Group Health Cooperative. Ed is a graduate of California State University-Northridge and also of Seattle University's Addiction Studies Program. He holds a Certificate in Human Resource Management from Babson College, Massachusetts, and a Mediation Certification from Northwest Mediation Service. He has held several leadership and board positions with the Employee Assistance Professional Association (EAPA) and the Employee Assistance Society of North America (EASNA) at both the local and national level. Currently he sits on the University of Washington's Advisory Board for the Certificate Program in Human Resources Management and on the faculty of the Department of Veteran Affairs (Puget Sound Health Care System) where he teaches the Core Competency Leadership series.

### **Suzanne Hoover, CEAP, LICSW**

Suzanne brings over 20 years of clinical experience to her role as Account Manager. For the past 13 years, she has provided clinical, management and organizational consultation for EAP client companies with special emphasis in health care and safety sensitive employment. Since receiving her undergraduate degree from the Washington State University and her Masters in Social Work from the University of Washington, she has worked in both Community Mental Health and private practice settings. She is an expert and frequent speaker on behavioral management, organization revitalization, behavioral risk reduction, chemical dependency, community/family/workplace violence, and the impacts of traumatic incidents in the workplace. Suzanne is currently a Board Member and Officer of the Employee Assistance Professionals Association (EAPA) - Pacific Northwest Chapter.

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### **Kevin Host, LICSW**

Kevin has been the director of Wellspring Family Services EAP since 1993, managing employee support benefits for nearly 500 regional businesses, governmental agencies, non-profits and trade associations serving over 115,000 employee lives. He has over 25 years of experience providing mental health, employee assistance and business consulting services. He is a member of the Northwest Chapter of the Employee Assistance Professionals Association and the Past-President of the Washington State Society for Clinical Social Work. Currently he holds the office of President Elect of the Clinical Social Work Federation, a national professional organization representing the legislative, educational and practice needs of clinical social workers. Kevin received his undergraduate degree from Creighton University and is advanced degree in Social Work from University of Iowa. He is currently on the faculty for the Clinical Social Work Society and past member of the Regence behavioral health committee; University of Washington's Trauma Certification program in the School of Social Work; and past Board Member and Committee Chair of the Downtown Human Service Council. Kevin is frequent presenter and speaker on clinical, management and business issues.

### **Nancy Maki, M.Ed.**

Nancy is an Account Manager with over 20 years experience in management, human resources, and training. She is currently involved in an extensive amount of management and organizational consultation. With her prior experience as a small business owner she is well acquainted with the trials and tribulations specifically associated with leading an entrepreneurial enterprise. As an officer in the United States Army she honed her leadership, management and supervisory skills. Nancy received her undergraduate degree from the University of Washington. She earned a Master's Degree in Education from the University of Puget Sound. She has taught Career Development and the Internship Seminar for the University of Puget Sound and currently teaches communication seminars for the University of Washington. Nancy has researched issues of workplace violence. In addition, she presented research findings on gender specific responses to workplace stress and has had her work published in the North American Journal of Psychology. Nancy is a member the American Psychological Association and the American Counseling Association.

### **Elizabeth C. Sullivan, MA**

Betsy Sullivan is an Account Manager with Wellspring Family Services EAP. Her work in the Employee Assistance Program setting has, in addition to its emphasis on account retention and management consultation also focused on customer service/complaint resolution, provider relations and credentialing. Prior to joining Wellspring Family Services EAP Betsy worked in community mental health settings where her emphasis was in clinical training, utilization review and accreditation oversight. She received her undergraduate degree from Occidental College and her advanced degree in Marriage and Family Therapy from Pacific Lutheran University. Betsy brings over 15 years of experience in case management, organizational development, quality assurance, training and individual and family therapy. Betsy's work and research in Systemic Interference in Helping Systems is nationally recognized. She has authored several articles for the Marriage and Family Therapy Journal and Resources in Education. She is a frequent presenter and speaker on clinical, management and organizational issues. Betsy is a member of International Critical Incident Stress Foundation, Employee Assistance Professional Association and American Association of Marriage and Family Therapy.